

## Consulting Services

The day-to-day realities of running a Senior Living organization are often hectic – which makes it hard to see the forest through the trees. Our consulting services are designed to ensure you are getting the most out of your solutions, keeping departments on the same page, and staying on track to meet your yearly goals.

### Onsite Usage Enhancement

This full-day on-site visit is designed for sites and chains that want to kick-start better usage of TheWorxHub solutions. We work with senior leadership and your department teams to set goals and understand how TheWorxHub can enable and track the success of these plans. During this visit we will help you to:

- Determine department goals, including service promises and reporting requirements
- Facilitate communication between the department management and the executive team
- Identify roadblocks to success and build a framework to overcome them
- Improve day-to-day processes by training team members on specific areas of the software as needed

We will schedule a follow up call 30 days after the on-site visit to ensure everything is running smoothly.

### Annual Alignment Sessions

Our ongoing Annual Alignment Sessions are designed to help ensure your teams are provided the resources they need to be successful with TheWorxHub, and yearly goals are being met. By setting clear annual goals and providing ongoing training and advice, departments are very clear on the standards they need to keep, the metrics that they will be tracked by, and are given the tools to succeed. During these annual site visits, we will bring your teams together to:

- Review prior year performance
- Celebrate successes and focus on areas that need improvement to make sure you are realizing the full value of the software
- Set goals for the next year based on the coming year's corporate priorities
- Review new features in TheWorxHub and highlight how they can help improve processes and productivity

We will schedule a follow up call 30 days after the on-site visit to ensure everything is running smoothly.