



finally... a comprehensive solution.

The challenge

Managing service delivery in a senior living community is a massive challenge, especially when trying to track everything in Excel, Outlook, email, or log books. To truly succeed in coordinating services for your residents, you need a single consistent management system integrated across all departments.

What if there was an affordable software solution that centralized all of your operations? A solution that enabled you to meet your residents' expectations while exceeding your own? Well, there is... introducing TheWorxHub.

The solution

TheWorxHub is a suite of web-based applications that empower you to take full control of your senior living community. From maintenance management to transportation, TheWorxHub fully integrates all aspects of your organization into a singular environment. Key benefits include:

- Centralization** • A single portal to submit service requests and access calendars across all departments.
- Collaboration** • Manage work schedules and coordinate department activities via intuitive drag-and-drop interfaces.
- Residents-first** • Deliver high-quality, personalized service to your residents using functionality that addresses resident needs and preferences.
- True Mobility** • Break free from your desktop! Use your mobile device to manage work, capture data, track time, and gain instant visibility.

About Dude Solutions

Dude Solutions is a leading provider of cloud-based operations management solutions. Over the last 15 years more than 7,000 organizations have selected Dude Solutions' award-winning software to increase efficiencies, improve service and save money.

TheWorxHub Apps

- Transportation
- Housekeeping
- Maintenance
- Room Bookings
- QA & Surveys
- Activities
- Catering
- Security
- IT Services
- PO & Inventory
- Capital Planning
- Mobile Worx
- Business Analytics

In the driver's seat

WO 770: Weekly Fire Alarm Inspection

General Info

Department: Maintenance | Priority: 6 - By Due Date

Location: Sky Valley

Description: Weekly Fire Alarm Inspection

Completed WOs

WO#	Description	Status
535	Laundry service for re	Complete
303	Alarm System always	Complete
252	Move old couch out	Complete
163	Garage Door won't op	Complete
159	smell from ac unit	Complete

[See All](#)

TheWorxHub provides the information you need to make decisions and the tools to manage your community efficiently. The modular approach features seamless integration between apps while also supporting standalone app usage.

Centralized communication across all departments is a priority. With TheWorxHub, you can schedule work, assign labor, and manage resident billings. Any staff member can create a service request and even residents can submit requests online.

A resident-focused solution

At the end of the day, resident satisfaction is a core metric in terms of community success. TheWorxHub facilitates your success by offering resident-focused functionality that is integrated across all apps. Each resident has their own unique profile in TheWorxHub.

This profile includes permission-to-enter instructions, special notes, and accessibility information — this resident-centric data helps staff members to engage with residents in a more meaningful and respectful way. From customized fee-based services to resident satisfaction surveys and analysis, TheWorxHub consistently enables your team to exceed resident expectations.

Entry Instructions:

Maintenance Dept.

Can enter to perform maintenance:

Entry Instructions

Knock loudly first and then use buzzer before entering.

Your own mobile workforce

The Mobile Worx app breaks the chains between your staff and the traditional office environment. With the Mobile Worx app for Android and iOS, staff members can enjoy all the benefits of being truly mobile!

- A simple dashboard conveys exactly what's going on in your community, from pending requests to incomplete work orders.
- Get new work assignments, start job timers, and mark tasks complete while in the field.
- Complete surveys and inspections right from your phone or tablet.
- Capture meter readings to ensure resident safety, such as water temperature and emergency generator readings.
- Upload photos, view attachments and even scan barcodes to streamline your workflow.

Maintenance | Housekeeping | Transportation

You are currently **Online** | Last snapshot: -

Offline Online No Updates

Dashboard

- Running Timers (0)
- Pending Requests (1)
- Incomplete Work Orders (10)
- Unassigned Work Orders (1)

Let's talk...

Dude Solutions — and TheWorxHub suite of products — is a leader in the world of senior living operations software, offering a solution that enables easy management of your facility in an accessible, web-based environment.

Want to learn more? Let's talk.



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