



# a resident-first approach to housekeeping.

## The challenge

One of the biggest challenges managing housekeeping in senior living communities is dealing with unexpected problems. Whether it's a staff member not showing up for work or an urgent room turn, there is always a surprise that throws a wrench into any well-planned schedule. Factor in floor care schedules, project cleanings, room turn-overs and the picture is even more complex. Then try innovating with a resident choice model for housekeeping and introducing billable services — things quickly become unmanageable. There is a system that makes order out of the chaos... TheWorxHub: Housekeeping app.

## The solution

TheWorxHub: Housekeeping app is a comprehensive web-based solution that enables senior living communities to take control of all aspects of their facility's housekeeping needs. Key benefits include:

- Continuity
  - Template response procedures for infection control.
  - Resident preferences stored and shared across staff.
- Scheduling
  - Instant visibility of staff availability coupled with a simple drag & drop scheduling interface.
  - Reminders for overdue scheduled tasks.
- Customized Services
  - Identify resident preferences to build customized housekeeping schedules.
  - Export billing data to systems such as PointClickCare, HealthMedX, and AOD.

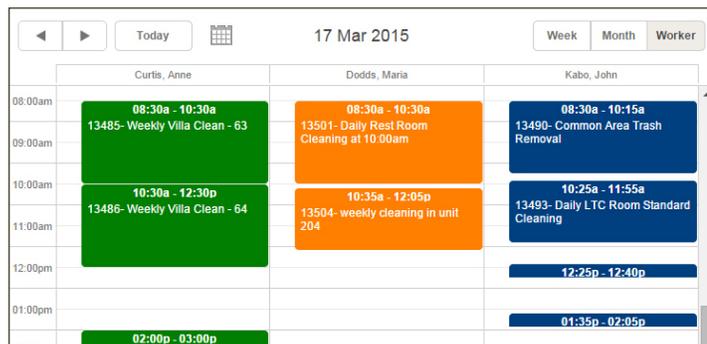
### About Dude Solutions

Dude Solutions is a leading provider of cloud-based operations management solutions. Over the last 15 years more than 7,000 organizations have selected Dude Solutions' award-winning software to increase efficiencies, improve service and save money.

### TheWorxHub Apps

Transportation  
Housekeeping  
Maintenance  
Room Bookings  
QA & Surveys  
Activities  
Catering  
Security  
IT Services  
PO & Inventory  
Capital Planning  
Mobile Worx  
Business Analytics

## Schedule visibility at-a-glance



No more need to worry about unexpected housekeeping issues. TheWorxHub features a dashboard interface that allows you to see all staff assignments, view availability, and easily assign open tasks.

Re-scheduling or re-assigning tasks is as simple as dragging & dropping on a calendar.

## Customizing the resident experience

The happiness and welfare of your residents is always a top-priority. The Housekeeping app supports this approach by including resident preferences in individual profiles, such as permission to enter instructions. This resident-first philosophy extends to customized housekeeping services; essentially, giving your facility the capability to offer additional services (e.g., laundry, ironing) to your residents efficiently & cost effectively.

## Flexible fee-for-service billing

Additional fees charged for customized fee-for-service billables can be easily managed and exported to your favorite software, such as Answers on Demand (AOD), PointClickCare, and HealthMEDX.

## Let's talk...

Dude Solutions — and TheWorxHub suite of products — is a leader in the world of senior living operations software, offering a solution that enables easy management of your facility in an accessible, web-based environment.

Want to learn more? Let's talk.

Dude Solutions, Inc.  
 Tel.: 1-877-363-9679  
 Email: info@TheWorxHub.com  
 Web: www.TheWorxHub.com